

Sustainability Report November 2024 – October 2025

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Introduction

This report provides an overview of our sustainability performance split up into the four main areas of interest – energy & water consumption, solid waste disposal and procurement – over the course of twelve months starting at the beginning of November 2024 until the end of October 2025. It includes analyses of our environmental data reporting and highlights the progress we have made towards the sustainability goals we set ourselves at the beginning of this period. Additionally, this report offers recommendations for next year's focus areas based on the results we already see.

At the end of this report, you will see our EPIT benchmark report broadened by an 'Amount per GN' column for each of the main KPIs. We see an increase of 12,95% of our actual guest nights, which is also due to the fact, that in 2024 the hotel was closed for renovations & upgrades for almost 3 months (06.04.-01.07.2024).

Environmental Performance

1. Energy Consumption

Assessment

We are very happy to report, that **our average kWh per GN went down by 32,04%**. This is presumably mostly due to our new solar panel system, which was installed on parts of our roof during 2024. Unfortunately, it is still not working 100% due to malfunctioning panels and we're also still waiting for access to the control & monitoring unit. Thus we cannot report actual figures as of now but are very confident that this will change until the end of our certification period.

Although the total amount of fuels measured by liquid – in our case mainly fuel for the company cars – we used during the reporting period went up by 12,09%, the average per GN went down by 1%. The higher total amount is due to the fact, that the hotel took over one more car from a subsidiary which was used frequently for staff errands and guest transfers.



Targets and recommendations for the upcoming year

Even though we were able to achieve very good progress here already we still have to upgrade our solar panel system to make it work with full capacity and also give us access to all the numbers reported in it's control & monitoring unit. Once we see our actual output there the reporting in this area will be far more accurate. Also we haven't installed additional motion detectors yet to better control the lights in various areas of our operation. This is a target we still need to tackle.

2. Water Consumption

Assessment

Also, our **average water consumption per GN went down** – in total by **16,16%**. We assume that the main reason for this is, that the pool took in more outside guests overall and especially also while the hotel was still closed for renovations. Additionally, our new more sustainable filter washing cycle might show some effect.

Targets and recommendations for the upcoming year

We still need to install the aerators in all our water taps and showers and set up the rain water collection tanks. Through this we will hopefully see an even bigger impact in reducing our water consumption.

3. Solid Waste Disposal

Assessment

Unfortunately, our total disposal of solid waste went up by 6% per GN, which is mainly due to a rise of 49% per GN of composted and 5% per GN of emissions from recycled waste whereas the amount of incinerated waste went down by 32% per GN. This shows, that the new waste recycling system we introduced at the end of 2024 right before our Travelife audit does work, but that the operation overall still produces too much waste.

There are two main reasons for the significant rise of composted waste. One being the business decision to exchange all cloth napkins for disposable paper napkins since the cost for these are so much lower than the outsourced washing and ironing of the cloth napkins. And the second reason is that, with the start of the new waste separation system also all food scrubs from the restaurants are collected separately and disposed as composted waste.



Overall, the numbers still show though that our **total solid waste emissions went down by 1% per GN** due to our waste separating & recycling efforts. One big upgrade in this field e. g. was the installation of separated waste recycling bins in all guest rooms of the hotel during our renovation period in 2024.

Targets and recommendations for the upcoming year

Here we actively need to come up with new ways to reduce the waste output of our operation. One idea here is to evaluate if it is economically feasible to go back to reuseable cloth napkins in our restaurants, but without the outsourced washing and ironing. Also the composted waste should be tackled – for example by putting out info signs for the guest to please not overload their plates and ideally not produce any leftovers.

4. Procurement

Assessment

Also, in the field of procurement a few positive results already show: **We purchased 16% less pieces of SUPs per GN and 3% less high emission foods.** This figure consisting of 4% less meat per GN and 8% less (frozen) fish. Nevertheless, our numbers for dairy products rose by 5% per GN for liquid and 2% for solid dairy products. Where this change comes from is not clear right now and needs to be investigated thoroughly during the second year of our certification period.

The same applies to the rise of 10% per GN of the procurement of environmentally hazardous substances. The figures shown in our monthly reporting do not correspond with the variations of the number of GN per month and thus need to be investigated.

Targets and recommendations for the upcoming year

The data we collected over the past two years shows that we need to focus even more on what and how we procure our goods and perform a more detailed and tight-meshed controlling of our procurement system. Also, we must look thoroughly into our dairy and environmentally hazardous substances procurement and find out what caused the higher procurement of these products. Nonetheless updating our buffets to more sustainable options with less high emission foods involved, already shows effects, but could be performed even more efficient. The same applies to our procurement of cleaning and chemical supplies.





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Benchmark Report_pulled from EPIT on 2026-03-15 incl. %-change per GN

Current Period : November-2024 to October-2025

Previous Year Period : November-2023 to October-2024

Section Name	Classification	This Year Total 2025	Last Year Total 2024	% change	Amount per GN		
					2025 Total	2024 Total	% change
Summary	Total energy (kWh)	6 638 812,91	8 652 031,34	-23,27			
	Total water consumption (m³)	38 613,40	40 777,76	-5,31			
	Total solid waste (kg)	244 326,60	203 355,26	20,15	0,816	0,767	6%
	Total Emissions (kg CO₂e)	1 820 062,61	2 496 330,52	-27,09			
	Total Net Emissions (kg CO₂e)	0,00	0,00	0,00			
	Actual Guest Nights	299 466,00	265 133,00	12,95			
	Ave. emissions per guest night (kg CO₂e)	6,08	9,42	-35,46			
	Ave. emissions per m² GFA (kg CO₂e)	10,08	13,83	-27,11			
	Scope 1 emissions kg CO₂e	20 639,49	19 023,47	8,49			
	Scope 2 emissions kg CO₂e	1 789 985,96	2 467 800,72	-27,47			
	Scope 3 emissions kg CO₂e	9 437,15	9 506,34	-0,73			
	Environmentally hazardous substances (kg)	3 974,13	4 041,68	-1,67			
	Environmentally hazardous substances (l)	15 482,22	12 507,36	23,78	0,052	0,047	10%
	High emission food purchased (kg)	49 218,37	44 937,55	9,53	0,164	0,169	-3%
	High emission food purchased (l)	42 338,15	35 561,49	19,06	0,141	0,134	5%
	Single Use Plastics items purchased	198 547,00	208 607,00	-4,82	0,663	0,787	-16%
Energy	Mains electricity and Gas (kWh)	6 566 220,00	8 584 012,00	-23,51			
	Mains Electricity (kg CO₂e)	1 789 985,95	2 467 800,73	-27,47			
	Fuels measured by weight (kWh)	11 619,67	13 620,26	-14,69			
	Fuels measured by weight (kg CO₂e)	110,73	129,80	-14,69			
	Fuels measured by liquid (kWh)	60 973,24	54 399,09	12,09	0,204	0,205	-1%
	Fuels measured by liquid (kg CO₂e)	15 397,57	13 601,55	13,20	0,051	0,051	0%
	Total Kilowatt Hours (kWh)	6 638 812,91	8 652 031,34	-23,27			
	Ave kWh Per Guest Night	22,19	32,65	-32,04			
	Total Energy Emissions (kg CO₂e)	1 810 625,45	2 486 824,19	-27,19			
Water	Mains Water (m³)	38 613,40	40 777,76	-5,31			
	Ave. consumption per guest night (m³)	0,13	0,15	-16,16			
	Water sourced directly (m³)	0,00	0,00	0,00			
	Mains Water (kg CO₂e)	5 753,40	6 075,89	-5,31			
	Wastewater (m³)	0,00	0,00	0,00			
	Wastewater (kg CO₂e)	0,00	0,00	0,00			
	Total Water Emissions (kg CO₂e)	5 753,40	6 075,89	-5,31			
Waste	Composted (Kg CO₂e)	1 101,51	652,53	68,81	0,004	0,002	49%
	Incinerated (Kg CO₂e)	1 328,75	1 725,26	-22,98	0,004	0,007	-32%
	Landfill (Kg CO₂e)	0,00	0,00	0,00			
	Recycled Waste Emissions (kg CO₂e)	1 253,51	1 052,65	19,08	0,004	0,004	5%
	Unknown disposal method (kg CO₂e)	0,00	0,00	0,00			
	General construction waste (any disposal method) (Kg CO₂e)	0,00	0,00	0,00			
	Total Solid Waste emissions (Kg CO₂e)	3 683,76	3 430,44	7,38	0,178	0,180	-1%
Procurement	Environmentally hazardous substances (l)	15 482,22	12 507,36	23,78			
	Environmentally hazardous substances (kg)	3 974,13	4 041,68	-1,67			
	Single Use Plastics (No. of items)	198 547,00	208 607,00	-4,82			
	Total Meat (kg)	27 420,74	25 250,91	8,59	0,092	0,095	-4%
	Total Dairy (l)	42 338,15	35 561,49	19,06	0,141	0,134	5%
	Total Dairy (kg)	14 002,34	12 165,34	15,10	0,047	0,046	2%
	Total Fish (kg)	7 795,29	7 521,30	3,64	0,026	0,028	-8%



Progress towards achieving our goals:

Reduction of our CO2 emissions

1. ...by increasing the yield of the photovoltaic system on the roof of our building from the current 160 kW max to 200 kW max and the associated use of solar energy to cover at least 15% of our electricity requirements.

STATUS: GOAL OVERACHIEVED

2. ...by reducing the purchase of disposable plastic products by at least 10% and the associated introduction of alternatives made from reusable or compostable materials.

STATUS: GOAL NOT ACHIVED YET, BUT ON A GOOD WAY

3. ...by increasing the purchase of local and sustainability-certified products by 10% and reducing the purchase of CO2-intensive products (meat, etc.) by 5%.

STATUS: GOAL PARTLY ACHIEVED

Reduce our water consumption

...by at least 10% by installing aerators in the taps in the hotel complex and by setting up rainwater collection tanks to use this instead of tap water to water the planters and indoor plants of the hotel complex.

STATUS: GOAL PARTLY ACHIEVED

Protection and promotion of biodiversity in the beautiful Salzkammergut region

...by planting a wildflower garden for bees and insects on the green area of our complex and planting at least 3 trees on our thermal spa meadow.

STATUS: GOAL NOT ACHIVED YET, NEEDS TO BE TACKLED NEXT YEAR

SENIOR MANAGER APPROVAL OF ANNUAL SUSTAINABILITY REPORT		
Signature	First and last name	
	Erol Wieldt	
	Job title	Date of approval
	General Manager	15.03.2026

